

NEWS RELEASE FOR IMMEDIATE RELEASE CONTACT: Leeann Lorono Manager Customer Service & Marketing Tri Delta Transit <u>Ilorono@eccta.org</u> 925-754-6622

Tri Delta Transit CEO Named Small Operators Transit Professional of the Year

ANTIOCH, CA, Tri Delta Transit's CEO, Jeanne Krieg, was honored to receive California Transit Association's distinguished award Small Operators Committee Transit Professional of the Year 2021.

The California Transit Association's (CTA) gives this award to an outstanding individual who has provided strong leadership and vision to a California Transit Association Small Operator agency or made a notable contribution that benefits public transit in general.

CEO Jeanne Krieg has done both of those. Krieg has served as CEO of the agency for 26 of its 44-year history. CEO Krieg has met every challenge the agency has faced, while continuing to grow the organization through innovation that focuses on meeting the transportation needs of Eastern Contra Costa County. Under her leadership, Tri Delta Transit is often first adaptors for programs such as "green business" certifications, Mobility on Demand, real time route applications, mobile ticketing apps, free Wi-Fi, Tri Delta Watch hazard reporting, electric buses, and (soon) hydrogen fueling stations and buses.

"What makes our CEO such a strong leader is not only her passion for the industry and vision for innovation, but also her focus on providing ultimate customer service for our riders," says Board of Directors Chair Ken Grey. "In addition, she takes as much care of the staff as she does the riders, with an open-door policy, benefits and morale programs, as well as providing training support and personal touches that result in very low turnover."

Jeanne Krieg encourages sharing of resources and information, which she does herself by serving on the CTA Executive Committee, the American Public Transportation Association (APTA) executive committee, and the Transit Cooperative Research Program (TCRP) Oversight and Project Selection Committee, not to mention being active on many sub-committees. Her many contributions to the transit industry over her 30-year career have benefitted many other agencies and the industry as a whole.

Tri Delta Transit provides over 2,500,000 trips each year to a population of over 315,000 residents in the 225 square miles of Eastern Contra Costa County. They currently operate 15 local bus routes Monday – Friday, 4 local bus routes on weekends, on-demand ride share service Tri MyRide, and door-to-door bus service for senior citizens and people with disabilities.

For additional information about Tri Delta Transit, please visit <u>www.trideltatransit.com</u>

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